



CMA Robotics Spa www.cmarobotics.it - info@cmarobot.it
Viale del Lavoro, 41 (Z.I.U.) C.F. e P.I. IT 01 845 990 306
33050 Pavia di Udine Cap. Soc. Euro 400.000,00 i.v.
Italia (UD) Italy Reg. Imp. UD 01 845 990 306
Tel. +39 0432 640172 Società soggetta a direzione e coordinamento da
Fax +39 0342 640018 parte di "Efort Intelligent Equipment Co Ltd"



Notice to the Customer

DATA CONTROLLER

The Data Controller is **CMA Robotics SpA**, with VAT Reg. No. 01845990306, and registered office at Viale del Lavoro No. 41, Pavia di Udine (hereinafter called "CMA Robotics or "Data Controller").

For exercise of the rights given to you by EU Regulation 2016/679 (hereinafter "GDPR" or "Regulation"), or for asking for clarifications about processing of your personal data, you can call the Data Controller at this phone number: Phone (0432) 640-172.

Pursuant to GDPR:

- The Data Controller is the natural or legal person which, individually or together with others, determines the purposes and means by which personal data are processed;
- personal data is any information regarding an identified or identifiable natural person ("Data Subject");
- the Data Controller is responsible for informing the Data Subjects beforehand about processing of their personal data.

All the above stated, CMA Robotics is issuing this notice to make all Data Subjects aware of the information required by Articles 13 and 14 of the GDPR which may be involved in the processing tasks to be described further on.

PURPOSES OF PROCESSING

Your data can be processed by the Data Controller for the purposes described below:

- for fulfilling obligations deriving from contracts or for fulfilling certain requests prior to conclusion of the contract;
 - for helping customers, all relevant tasks included;
 - for determining payment systems to be offered to customers;
 - for tax compliance requirements and fulfilment of accounting obligations;
 - for scheduling tasks and checking the level of customer satisfaction;
 - for handling disputes with the Customer during court and out-of-court proceedings;
 - for fulfilling legal obligations in general.



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LEGAL BASIS FOR PROCESSING

- execution of a contract or pre-contractual measures: purposes Nos. 1, 2, 3 and 5;
- fulfilment of a legal obligation the Data Controller is subjected to: purposes Nos. 4 and 7;
- pursuit of the lawful interest of the Data Controller: purpose No. 6.

CATEGORIES OF RECIPIENTS OF YOUR PERSONAL DATA

Your personal data may only be accessed by persons authorised to process them and subjects that process data on behalf of the Data Controller who were appointed as Processing Officers. These subjects are required to keep your data secret and confidential based on certain company rules.

Data collected for the purposes listed above could be disclosed to banks or insurance companies for handling any insured risks, financial administration offices, law firms, arbitrators, credit collection companies for judicial and extra-judicial protection, couriers and carriers and if necessary for fulfilment of a concluded contract, to other companies and/or enterprises, including partners of the Data Controller, consultants, customs offices, Chambers of Commerce, Industry, Handicraft and Agriculture and other public administrations. These disclosures of your personal data are necessary because they are made based on a legal or contractual obligation, or are necessary for conclusion of a contract or for pursuit of a lawful interest.

Your data will not be disseminated.

TRANSFER OF PERSONAL DATA TO OTHER COUNTRIES

Normally data processed for the aforesaid purposes are not transferred to other countries.

In the event it is necessary to transfer your data to other countries, this will take place by meeting the conditions set out in Heading V of the GDPR, namely:

- Article 45 Transfer on the basis of a decision of adequacy;
- Article 46 Transfer subject to adequate guarantees;
- Article 47 Binding standards of the enterprise.

When meeting these conditions is impossible, transfer will take place in compliance with the provisions of Article 49 of the GDPR.

DATA RETENTION CRITERIA

As regards keeping processed data within the terms specified above, since based



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on the principles of necessity, pertinence and not exceeding the retention period of the different types of personal data processed must be indicated taking into account each of the purposes pursued, your data processed for accounting and/or tax purposes, or contained in correspondence and/or commercial documents (in compliance with the provisions of Art. 2220 of the Italian Civil Code), may be kept for the time established by legislation of the industry. If any information is disputed and/or is necessary for exercise of a right during court proceedings, your data may also be kept after the time limits stated above.

RIGHTS OF THE DATA SUBJECT

The Data Controller is informing you that as the data subject you have the right to ask for:

- access to your personal data and information (Art. 15 of the GDPR);
- rectification or deletion of the same (Articles 16 and 17 of the GDPR);
- limitation of processing of your personal data (Art. 18 of the GDPR).

Finally, you can:

- object to processing of your personal data under the conditions and in the terms set out in Art. 21 of the GDPR;
- exercise the right of data portability (Art. 20 GDPR).

Remember that as the Data Subject, if you believe that your data have been processed in violation of the Regulation, you have the right to lodge a complaint with a supervisory authority, the Personal Data Protection Authority or any other concerned authority, pursuant to Article 77 et seq. of the GDPR.